Talent International Institute

NEW ZEALAND DIPLOMA IN INFORMATION TECHNOLOGY (TECHNICAL SUPPORT) — LEVEL 5

Nurture your passion for exceptional customer support and gain comprehensive IT expertise. Our Diploma in Information Technology - Technical Support equips you with practical troubleshooting skills. Be ready for Tier 1 and Tier 2 roles. Enter the dynamic IT industry confidently, with opportunities for growth. Empower your IT journey.

PROGRAMME

- Computer Networks
- Operating Systems Principles
- Database Design and Administration
- IT Technical Support
- Systems Technology
- Software Engineering Fundamentals
- Programming Principles
- IT Professional Practices

ACADEMIC ENTRY REQUIREMENTS

Domestic
Successful completion of NCEA Level 2, including 12 credits in Numeracy (excluding statistics), and a minimum of 12 Literacy credits at NCEA Level 1, or above;

International
Successful completion of one year of tertiary study in the fields of IT and/or one year work experience within the industry is preferred or high school diploma + online interview.
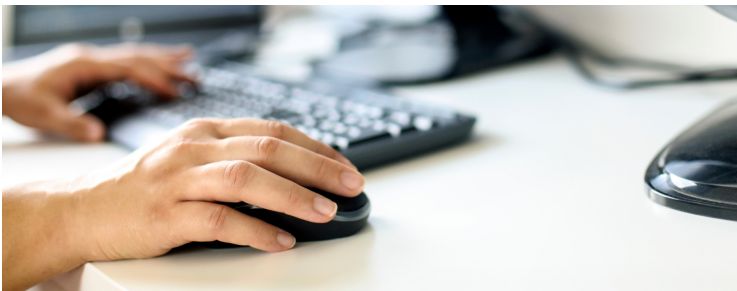
ENGLISH REQUIREMENTS

| IELTS PTE TOEFL IBT | Overall band of 5.5 with no individual band less than 5. 42 overall score - with no band score lower than 36. Overall score of 46 (with at least 14 in Writing). |

CAREER OPPORTUNITES

As a graduate of the technical support diploma, you will possess the skills and knowledge to work as a computer technician, technical support officer, entry level network administrator or network engineer, in help desk, or application support analyst roles.

You can also continue study with the Diploma in Networking (Level 6) or the Diploma in Systems Administration (Level 6).

LOCATION
Christchurch central city campus

DURATION
One year full-time study, which totals 120 NZQA credits at level 5

START DATES
2 intakes per year:
- 5th February 2024
- 22nd July 2024

INTERNATIONAL TUITION FEE
NZ$19,000/year (2 semesters)

NEW ZEALAND.COM
Licence No.100726

www.tii.ac.nz   info@tii.ac.nz   +64 3 366 0797   282 Durham Street North Christchurch, New Zealand